

MXD QUICK INSTALL GUIDE

Box Contents:



MXD PERS DEVICE



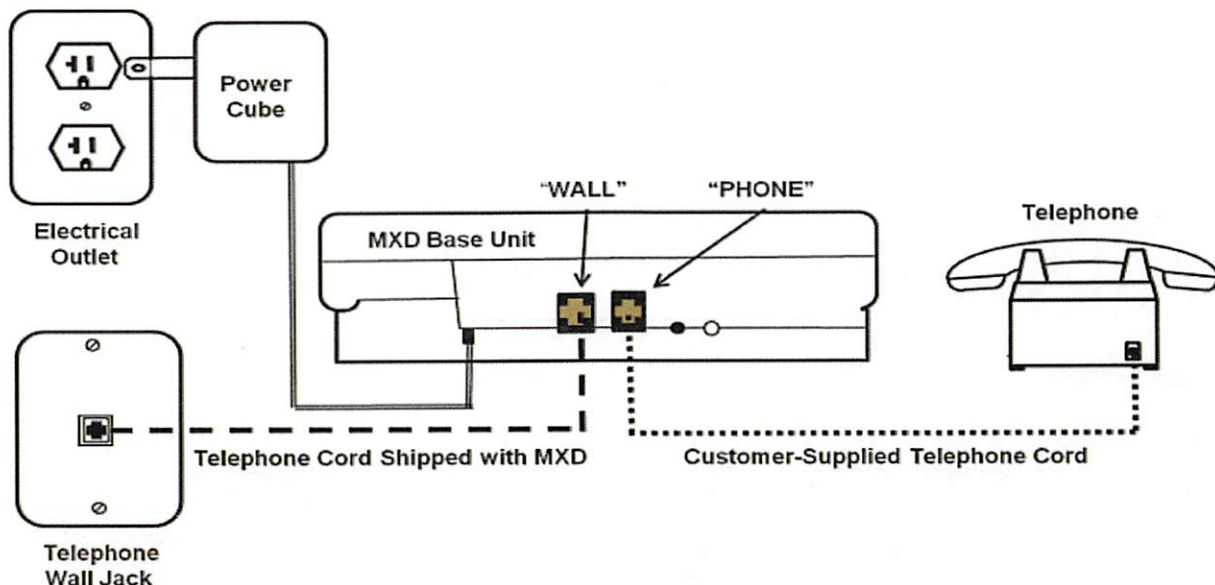
PERSONAL HELP BUTTON (PHB)



QUICK INSTALL GUIDE

INSTALLATION STEPS:

1. Plug the Power Cube into an outlet that is not controlled by a light switch.
2. Take the loose end of the gray phone cord coming from the back of the unit and plug it into wall jack. (If your telephone is already plugged into the wall jack, remove it first) *Note: If you have telephone service with DSL, plug into the DSL filter supplied by the DLS provider or use the one supplied by EMC Security.*
3. (Optional) Take phone cord that was removed from the wall jack (Step 2) and plug into back of the unit marked PHONE.
4. Complete Subscriber Agreement and mail to:
EMC Security
55 Satellite Blvd NW
Suwanee, GA 30024
5. After installation is complete, press your button on your necklace to do a live test. In about 30 to 45 seconds, a care specialist will be heard over the unit's speaker to welcome you. **Explain to them that you are a new customer (they may ask you for your password).**
6. If you need assistance during setup, please call 770 963-0305 during normal business hours – Monday thru Friday - 8 AM to 5 PM.



Testing the PHB (Range Test Mode)

1. Locate **T/L** button on the back of the MXD and press one time.
2. The MXD will announce “Range Test Mode.”
3. Immediately activate the PHB by pressing and holding down the button. A green light will illuminate on the PHB and a steady tone will sound from the MXD as long as it is detecting the PHB.
4. While activating the PHB, walk around all areas of the home and yard. Listen for gaps in the tone. *Gaps indicate “dead zones” where the PHB is not detected. If “dead zones” are detected, try relocating the MXD and/or contact your provider.*
5. To finish the Range Test, stop pressing the PHB. After the tone stops, press the black **RESET** button on the back of the MXD. The unit will announce “System Ready”.

Testing the MXD

The manufacturer recommends that the MXD be tested at least every 30 days. Most response centers welcome regular testing. Attendants are available 24 hours a day to help. Please check with your provider concerning their testing policy.

1. Press the PHB and wait for the response center attendant to speak to you through the MXD.
2. When the attendant answers, simply inform him/her that you are doing a test.

Troubleshooting (Status Light)

*The MXD speaks the system status each time the **RESET** button is pressed. The **Status** light displays the following light signals when operating.*

Behavior	Description
Steady Green	Unit is properly connected
Steady Red	Unit is currently trying to call the response center
Short Green Flash	AC power not available, unit is running on battery
Short Red Flash	Unit is not connected to an operating phone line.
Short Orange Flash	Unit is running on battery and not connected to phone line.

When the MXD is in “Range Test” mode, the **Status** light will show:

Behavior	Description
Green Light	Base unit is receiving signal from the PHB
Steady Red	Base unit is NOT receiving signal from PHB

Turning off the MXD

The MXD automatically turns on when it is connected to AC power. When the MXD is removed from service, it is important to turn it off to preserve the battery.

1. Unplug the MXD from the AC outlet.
2. After the **Status** light begins to flash, press the **T/L** button on the back of the MXD three times.
3. The base unit will speak “Hold help to turn off.”
4. Press and hold the **HELP** button until the **Status** light stops blinking.

